



## **CANADA POST STRIKE**

To our valued Policyholders:

The Canadian Union of Postal Workers (CUPW) has announced that postal workers could walk off the job as early as Monday October 22, 2018. If an agreement can't be reached, they will begin rotating strikes and so all Canadians may experience postal delays starting next week. We will continue to monitor the Canada Post mail disruption, and to ensure that you continue to receive the service you expect from Town & Country Mutual, we will keep you informed of any updates.

At this point, please be sure when sending time-sensitive mailings, such as cheques or claim related documents via Canada Post that you are providing ample lead time for their delivery.

To make certain this disruption doesn't upset your coverage, we strongly encourage everyone with premiums coming due to avoid sending payments by mail, and to take advantage of some of our other payment options.

Your agent or broker would be happy to help you make alternate arrangements for payment or delivery.

We also have several alternative payment options available that allow you to pay your premium without sending us a cheque by mail:

- Internet or Telephone banking – utilized through your bank
- Cash or Debit – in person at our office
- Cheque or Money Order – in person at our office or with your agent or broker
- On-Line Credit Card – utilized through our website
- Pre-Authorized Monthly Payment Plan – ask your agent or broker for more details!

Please contact your agent or broker if you require a proof of auto liability insurance.

Thank you for your patience and understanding.

Please don't hesitate to [contact us](#) with any questions or for further assistance.

October 18, 2018